

LIMITED WARRANTY STATEMENT FOR BATTERIES FOR INDUSTRIAL AND COMMERCIAL LED PRODUCTS BY JUNGO INDUSTRIES SAPI DE CV FOR SHIPMENTS WITHIN MEXICO, THE UNITED STATES, AND CANADA

WARRANTY:

This limited warranty applies to EMUFO-25170-TT and EMUFO40170-TT batteries. Jungo Industries, SAPI de CV, under its brand Jungo Lighting® (JL), is committed to providing high-quality LED lighting products free from defects in materials and workmanship under normal and proper use.

Emergency Battery models: EMUFO-25170-TT 25W and EMUFO40170-TT 40W: 3 years

This document establishes the warranty policy of Jungo Industries SAPI de CV under its brand Jungo Lighting® ("JL"), from which you ("Buyer") purchase its luminaires. This policy applies only to professional luminaires by Jungo Lighting ("Products"). JL does not warrant any product manufactured by a third party that is attached, inserted, or added to the Products, such as sensors, power supplies, photocells, or wireless controllers, which are covered by the applicable warranty (if any) from the manufacturer.

WARRANTY PERIOD:

The warranty period begins on the invoice date. The Battery will be considered defective in terms of material or workmanship only if it cannot retain its charge for 7 continuous hours. This warranty policy is valid only when the products are installed and operated correctly under the application conditions specified in the Product specification sheet(s). The Buyer receives this 'standard warranty' by default.

TERMS AND CONDITIONS :

This Limited Warranty will be VOID if the Buyer or user fails to comply with applicable JL instructions and recommendations; if any component is replaced with components from other manufacturers; if the Product is used outside specified electrical values or subjected to abnormal use or stress, including overvoltage conditions, excessive switching cycles, and operation under environmental conditions (e.g., ambient temperature) outside the specified normal operating range. JL will not be responsible for any Product failure(s) resulting from external causes, including but not limited to acts of nature; physical damage; exposure to adverse or hazardous chemicals or substances; use of reactive and/or strong chemical cleaning agents on the Product(s); environmental conditions; vandalism; fire; power failure, inadequate power supply, power surges or dips, induced vibration; animal or insect activity; negligence or fault of the Buyer, end user of the Product(s), or any third party; improper or unauthorized use in installation, handling, storage, alteration, maintenance, or service; or non-compliance with JL standards, codes, recommendations, specification sheets, or instructions. Abnormal use or use in violation of any applicable standards, codes, or instructions for installation, including those contained in the latest 'Electric Code (NEC),' 'Underwriters Laboratories (UL/ETL) Safety Standards,' 'American National Standards Institute (ANSI) Standards,' 'Canadian Standards Association (CSA)' in Canada, 'CE' in Europe, 'C-Tick' in Australia, and 'NOM' in Mexico; or any cause other than a defect in material or workmanship of the Product(s) itself; or any other

occurrence beyond the reasonable control of JL. JL will also not be liable under this Warranty for any substantial deterioration in the finish of the Product caused by failure to clean, inspect, or maintain the Product's finish. If the Product(s) are used in foundations, anchors, or existing structures, the end user is solely responsible for the structural integrity of such bases, anchors, or existing structures and all consequences arising from their use. The end user must maintain proper records of operation, maintenance, and/or testing history and must provide them to JL upon request to verify that the Products have not met the terms of this Warranty. Neither polycarbonate nor acrylic materials used in the products are warranted against yellowing, as yellowing may naturally occur over time due to normal aging. The Product(s) are not warranted against costs incurred in relation to changes or modifications to the Product(s) required to accommodate site conditions and/or defective building design or construction. Furthermore, the Product(s) are not warranted against the resulting cost of installing third-party components, failures of third-party supplied components, or failures of the Product(s) supplied by JL caused by a third-party supplied component.

BUYER PROTECTION:

If the Product(s) do not comply with the terms of this Warranty, JL, at its option, will (i) repair or replace the Product(s) with the same functionally equivalent product(s) or component(s) FOB JL's Warehouse, (ii) provide a free replacement product or spare parts F.O.B. JL's Warehouse, (iii) refund or partially refund the Product(s) or spare parts. This warranty excludes labor and equipment necessary to remove and/or reinstall original or replacement parts. The replaced or repaired Product is warranted for the remainder of the original warranty period. If more than 80% of the warranty period has already elapsed, JL reserves the right to charge for labor and parts costs.

WARRANT MANAGEMENT:

This Warranty extends only to the Product(s) delivered to and is for the sole and exclusive benefit of the original end users of the Product(s) at the original location.

Warranty claims regarding the Product(s) must be submitted in writing within thirty (30) days of discovering the defect or failure to an authorized JL After-Sales Service representative, JL customer service representative (warranty@jungo.lighting), or an authorized Lighting Specialist. The return of Product(s) or component(s) for inspection and verification of non-compliance by JL may be required, but no Product(s) or component(s) will be accepted for inspection unless accompanied by a "Return Authorization Number," which can only be obtained through an authorized JL After-Sales Service representative, JL customer service representative, JL customer service representative, JL customer service representative (warranty@jungo.lighting), or an authorized Lighting Specialist. JL is not responsible for costs and expenses incurred in relation to shipping the Product(s) to JL nor for expenses incurred in relation to shipping replacement Product(s) to the Buyer.

JL reserves the right to modify or discontinue this Warranty without prior notice. Such modification or discontinuation will only be effective concerning any Product(s) purchased after such modification or discontinuation.